Job Title: Logistics Field Services Engineer
Company: Cognex Corporation
Web: www.cognex.com
Address: 7104 Crossroads Blvd, Ste 111
City: Brentwood
State: TN
Zip: 37027
Contact Name: John Register
Contact Title: Logistics Project Manager
Contact Phone: (615) 305-9146
Phone Ext:
Fax:
Salary: $40K - $55K per year depending on experience
Days: Mon-Fri
Hours: 8AM – 5PM
Job Description: Installation and commissioning of machine vision based ID code readers in large sort facilities. Lots of travel (>20 travel days per month), valid passport will be needed. See attached job description for details and minimum requirements.
Contact Method: e-mail me resumes at john.register@cognex.com
Job Type: Full-time
End/Removal Date: March 15, 2015
Cognex is building an experienced team of Logistics Service Engineers to serve the Logistics marketplace. This team will be responsible for supporting the entire logistic project life cycle, which includes pre-sales system configuration, supply chain management, installation resource coordination, and post installation support.

**Job Summary**
The Logistics Service Engineer will provide field installation services on Logistics applications. Services provided include electro-mechanical assembly and installation, commissioning, acceptance testing, and troubleshooting. The Logistics Service Engineer will often work in a team environment with assistance from lead engineers and the project manager.

**Essential Skills**
- Electro-mechanically inclined
- Knowledge of industrial controls and communications protocols.
- Solid troubleshooting skills
- Computer Proficient
- Time Management
- Independent Worker
- Safety Conscious
- Very Customer Satisfaction focused

**Basic Qualifications:**
- Associate's degree from an accredited institution
- Customer service skills and the ability to handle difficult customer situations is essential
- Authorized to work in the US without company sponsorship
- Valid Driver's License without restriction
- Ability to work in a team environment
- Strong computer skills

**Preferred Qualifications:**
- Bachelor's Degree in Electrical, Mechanical, Industrial or Computer Engineering from an accredited institution
- CAD capability valued – mechanical design, electrical drawings and panel designs
- Experience in testing, troubleshooting, evaluating, and servicing electrical and control systems is highly desirable
- 2 to 3 years of industrial field service experience

**Position Criteria:**
- Ability to perform conventional, less complex engineering assignments such as installation and startup, testing of materials, preparation of specifications, process studies, or research investigations
- Service Cognex products to customer’s satisfaction through keeping current with product technology as measured by ability to troubleshoot and repair various products and to instruct others.
- Availability to work evening and weekend hours. Frequent U.S. travel will be required by automobile and airplane to support clients throughout North America. Occasional international travel is possible to support global customers.
- Ability to be on-call and respond to customer emergencies. Frequent overnights, up to 50% of the time are common.
- Provide timely, detailed and accurate reports on service work performed, product performance, and warranty liabilities to company expense and time allocation.
- Maintain all service equipment including all test equipment and tools issued
- Demonstrate safety consciousness in equipment handling, electrical and electronic procedures, and the unique situations encountered at diverse work sites.
- Keeps management, both sales and service, informed of new sales opportunities or service issues
- Performs post-sales support as necessary
- Continuously improve personal, technical and professional business skills.